

**BOARD LETTER – SUMMARY SHEET
HEALTH AND MENTAL HEALTH SERVICES CLUSTER**

AGENDA REVIEW	11/14/12
BOARD MEETING	12/4/12
SUPERVISORIAL DISTRICT	All
DEPARTMENT	Mental Health
SUBJECT	Approval to amend Legal Entity Agreement with Telecare Corporation
PROGRAM	DMH Countywide Resource Management
DEADLINES	None
COST & FUNDING	The Amendment will add \$176,058 to the Agreement and will be fully funded by Mental Health Services Act (MHSA) funds.
PURPOSE OF REQUEST	Approval of the requested actions will allow DMH to amend its LE Agreement with Telecare to expand the Alternative Crisis Services (ACS) Urgent Care Center (UCC) to eligible Healthy Way L. A. (HWLA) enrollees. The amendment amount for Telecare is above the previously approved 20 percent delegated authority, thus requiring your Board's approval.
SUMMARY/ ISSUES (Briefly summarize program and potential issues or concerns. Identify changes, if any, to level of funding or staffing; how funding will be utilized and why best use; prior accomplishments; and for BLs involving contracts, also note changes to the contract term.)	<p>Telecare established the Mental Health UCC to implement a comprehensive, seven days per week, outpatient UCC, including 24-hours, seven days per week psychiatric mobile response capability. Individuals served included those who were indigent, who frequently became homeless, and/or who came to the attention of law enforcement or psychiatric evaluation teams. The UCC was designed to stabilize the individuals served, thereby providing less disruption for them and their families. These crisis services are a resource for mental health providers, DMH's Psychiatric Mobile Response and Homeless Outreach Teams, various law enforcement agencies, and residential care providers. This Amendment will make the services available to HWLA enrollees.</p> <p>This Board letter also requests delegated authority of 20 percent which will allow DMH greater capacity to amend the Agreement and provide additional services in a more timely and expeditious manner. In accordance with your Board Policy Manual, Section 5.120, As per Board Policy Manual, DMH notified your Board on October 12, 2012 of its intent to request delegated authority of more than 10 percent with Telecare.</p>
DEPT. & COUNTY COUNSEL CONTACTS	DMH: Robin Kay, Chief Deputy (Telephone No. 213-738-4108) County Counsel: Jason Carnevale (Telephone No. 213-974-1827)